GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:5544
ANSWERED ON:02.05.2002
PROBLEM BEING FACED BY RAILWAY PASSENGERS IN GETTING RESERVED BERTHS
NAMDEO HARBAJI DIWATHE

Will the Minister of RAILWAYS be pleased to state:

(a) whether railway passengers have to face a lot of problems in getting their reserved berths though they have valid railway reservations at some railway stations and particularly in railway stations located in New Delhi, Maharashtra and Karnataka;

(b) if so, the details of complaints received in this regard; and

(c) the action proposed to be taken against the errant railway staff?

Answer

MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS AND MINISTER OF STATE IN THE MINIST RAILWAYS (SHRI O. RAJAGOPAL)

(a): Some such cases come to notice from time to time on account of short distance daily passengers forcibly entering some compartments, nominated coaches getting detached due to technical problems and rare cases of errors in database leading to deletion of names.

(b): No such statistics are maintained.

(c): Strict action is taken against railway staff for their lapses, if any.